

Office use only

Policy Number: S2000001802

Claim Number:





PERSONAL INJURY CLAIM FORM



Completed claim forms must be sent to;

Corporate Services Network

GPO Box 4276 Sydney NSW 2001

Phone: (02) 8256 1770 Fax: (02) 8256 1775 Email: liberty@csnet.com.au



INSURANCE BROKER FOR NETBALL AUSTRALIA;

Authorised Representative No. 432898 a corporate authorised representative of Willis Towers Watson AFSL: 240600

Phone (02) 8599 8660 or local call cost only 1300 945 547 Email: netball@vinsurancegroup.com

NETBALL AUSTRALIA SUMMARY OF INSURANCE COVER

What is Covered?

The Netball Australia National Risk Protection Insurance Personal Accident Insurance Program, which extends to cover Netball ACT, Netball NSW, Netball NT, Netball QLD, Netball SA, Netball TAS, Netball VIC and Netball WA, provides cover for a number of policy benefits. Please refer to the V-Insurance Group Netball Australia website to view the Product Disclosure Statement with full terms and conditions.

The most commonly claimed sections of the Netball Australia Personal Accident policy are reimbursement of Non Medicare Medical expenses and Loss of Income cover.

Important Information

The Health Insurance Act (Cth) 1973 does not permit the insurer to contribute to any charges covered, or partially covered by Medicare. Sometimes, your Doctor, specialist or surgeon may charge more than the Medicare rebate, which may leave you with out of pocket expenses. This is commonly called the "Medicare Gap". The Medicare Gap is not covered by the Netball Australia Insurance Program due to Government Legislation.

Please refer to the table below for some common examples:

Non-Medicare Medical Items; claimable as per the Personal Accident policy wording	Items covered by Medicare; not claimable through the Personal Accident Policy	
Ambulance	Doctor	
Physiotherapist	Public Hospitals	
Dental	Surgeon & Surgeon's Assistant	
Private Hospital Accommodation	X-Rays	
Chiropractor	Anaesthetist	
MRI Scans*	MRI Scans*	

^{*}MRI scans are generally covered through Medicare; however please check with your treating physician, as sometimes the provider is not registered with Medicare.

What are the Policy Benefits for Non Medicare Medical and Loss of Income

The following table outlines the policy benefits applicable for Non Medicare Medical and Loss of Income under the Netball Australia Insurance Program;

Non-Medicare Medical	Benefit
If you have Private Health Insurance	Reimbursement of 75% up to \$2,500 per injury for members / players (\$5,000 for officials and volunteers) \$Nil excess
If you do not have Private Health Insurance	Reimbursement of 75% up to \$2,500 per injury for members / players (\$5,000 for officials and volunteers) 100% cover for ambulance only up to \$2,500 for members / players and \$5,000 for officials and volunteers \$75 excess
Loss of Income	Benefit
If as a result of your injury you are prevented from working in your occupation a Loss of Income benefit may apply	85% reimbursement up to a maximum of \$250 per week (except Netball WA which is \$300 per week) (members / players). Higher limits apply for officials / volunteers. 14 day excess, 104 week benefit period



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Important Notes

This insurance cover is underwritten by:-

Liberty Specialty Markets

ABN 61 086 083 605

- 1. This summary of cover provides factual information about the Netball Australia Insurance Program.
- 2. This information is only a summary of the cover provided. The policy with full conditions is available at www.vinsurancegroup.com/netballaustralia or available by contacting Netball Australia.
- This insurance program commences on 1 February 2021 and expires on 1 February 2022
- 4. V-Insurance facilitates this insurance program which provides benefits to those registered members of Netball Australia who, through injury or accident, incur financial loss and who would otherwise not have received assistance. The program seeks to provide benefits to those most exposed and to maintain protection at the lowest possible cost to membership. It therefore cannot provide 100% cover or a benefit for every loss that occurs. Federal Government Legislation prevents insurance companies from paying any insurance benefit for a medical service that is covered by Medicare. This legislation also applies to the Medicare gap. In addition to these policies all members and officials are encouraged to take out private health insurance.
- 5. Netball Australia is not and does not represent itself as a registered insurance broker by endorsing the products outlined in this claim form.

HOW TO MAKE A CLAIM

Dear Netball Australia member,

Please find attached a claim form. Before lodging this form, please ensure all sections are fully completed. Failure to complete all sections of this form properly may delay settlement of your claim.

- &" Ú|^æ•^Án}•`¦^Án@ænÁ[`Á;||^Ás[{]|^c^Á;æt^•ÁiÆA,Áæt}åÁ;ā}Áæt}åÁ;æt^Áæt}åÁ;æc*Áo@ÁÖ^&|ætæmā]}È
- " "Ú|^æ•^Á^}•`¦^Ác@æeÁ^[`¦ÁO≣•[&ãæeā[}BÔ|`àÁ[~ã&ãæe|Á&[{]|^c^•Áæ)åÁ•ã}•Ác@ ÁO≣•[&ãæeā[}BÔ|`àÁÖ^&|æbæeā[}Á[}]æt^Á[È
- ("QÁ[ĭÁŞic^}åÁşiÁ&|æaã[Áş¦ÁŠ[••Áş-ÁQì&[{^K
 - a) You must complete page 8 and have your employer/salary officer to complete page 8. If self employed, you must have your accountant complete these details;
 - b) You <u>must</u> complete the Tax File Declaration form on page 9. If you are employed and pay tax on the income you earn (known as PAYE), the ATO requires tax to be deducted from any income that is paid to you. Personal Accident Loss of Income benefits are viewed as income earned. This declaration will be forwarded to the ATO on your behalf so that they have a record of the benefits paid to you as part of your entitlements under the Personal Accident policy.
 - c) Have your Attending Physician or Physiotherapist complete the page titled "Doctor's Statement" on page 11.
- **5.** For claims involving Non-Medicare medical expenses:
 - a) Medical treatment must be certified necessary by an attending physician and incurred within Australia. (An attending physician includes a general practitioner, physiotherapist, chiropractor, dentist).
 - b) Have your Attending Physician complete the "Attending Physician" statement on page 11.
- **6.** Please attach all original receipts (unless retained by your health fund). Hospital claims must be accompanied by an itemised receipt. If treatment is covered by your Private Health Fund, please send their rebate advice with a copy of the relevant account.

Please note:

No cover is provided for Surgeons, Anaethetists, Doctors, X-rays or other accounts which are partly covered by Medicare. The Australian Health Insurance Act does not permit the insurer to contribute to any charges covered by Medicare (including the Medicare Gap).

The insurer will pay a percentage of the amount, as indicated in the Policy schedule, for private hospital bed and theatre fees, dental, ambulance (if not otherwise covered), chiropractic, physiotherapy, osteopath, naturopath, massage and pay for orthotics prescribed by a surgeon to aid recovery.

Subject to the Insurance Contracts Act 1984 any treatment rendered necessary by injury must be completed within 12 calendar months from the date of such injury occurring.



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- 7. Once you have fully completed all sections of the claim form, please have your Association/Club complete and sign page 5 and confirm your injury occurred during a sanctioned activity.
- **8.** Please forward the entire form with supporting documentation to Corporate Services Network. They handle all claims for the insurer. Their contact details are as follows;

Corporate Services Network GPO Box 4276 SYDNEY NSW 2001 Phone (02) 8256 1770 Fax (02) 8256 1775 Email liberty@csnet.com.au

- 9. Your reimbursement payment will be made by Corporate Services Network by direct deposit or cheque.
- **10.** Once your claim is registered, you can submit ongoing invoices via Corporate Services Network. Corporate Services Network (Claims Services) can also be reached on the above contact details should you wish to make enquiries relating to the progress of your claim.
- **11.** If you have any further queries relating to your claim or the cover, please do not hesitate to call the V-Insurance Group Team on ph: (02) 8599 8660 or 1300 945 547.



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PERSONAL ACCIDENT CLAIM FORM

CLAIMANT DETAILS					
Association Name(compulsory):	Member No (if app	licable):	cable): Claimant's Given Name:		
Club Name:			Surname:		
Name of team/age group/grade:					
Gender (please tick): ☐ Male ☐ Female	Occupation:			Date of Birth:	/ /
Address	S	state	Postcode	Email:	
Phone Number (work):	Home: ()			Mobile:	
Please tick the category applicable If Other, please advise	-		☐ Coach	☐ Umpire	☐ Other
DECLARATION AGREEMEN	T AND AUTHORIS	SATION	BY CLAIM	ANT	
(insert name) solemnly and sincerely declare that the information provided in this claim form and any attachments which have provided, is true, correct and complete in every detail. I agree that if I made any false or fraudulent statements, or have concealed information of a material nature relevant to the assessment of my claim, that all benefits under this policy shall be forfeited. I hereby authorise Liberty Specialty Markets to collect and disclose information about me from and to the Health Insurance Commission, any insurance company, any hospital, physician, medical practice, any medical services provider, any past or present employer, investigators, insurance reference bureau, financial institutions including banks, the Taxation Department or my accountant with respect to any sickness, injury, medical history, consultation, treatment including prescription of medication, copies of hospital medical records and tests and reports, medical practice records, vocational and employment records from past and present employer, copies of accounts and accountants statements including my taxation returns and assessments. I consent to the collection, use and disclosure of personal information Liberty Specialty Markets and their service providers in order to assess the claim. Liberty Specialty Markets complies with the obligations of the Privacy Act 2001 and the principals laid out in our privacy policy which is readily available upon request. Signature of Claimant Date				Commission, any insurance ce reference bureau, financial sultation, treatment including inployment records from past er to assess the claim. adily available upon request.	
(or Legal Guardian if under 18 years of age					
DECLARATION BY ASSOCIATION/CLUB					
Name of Association/Club:		Name of Association/Club Official making this statement:			
Official Position:		Telephone Number: () Email:			
Address		State Postcode			
I, the above mentioned Netball Australia Club Off insured person as identified in the Personal Accide statement is true and correct, and to the best of m	ent Insurance with Liberty Spe	cialty Markets	at the time of the	accident, that the informa	
Do you have any comments in rela If yes, please detail below	tion to this claim?			☐ Yes ☐	No
Dated: / /	Signature of Associat	ciation/Club Official:			



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Office use only

Policy Number: S2000001802

Claim Number:

Describe the accident and how it happened?		
Describe your injury?		
When did your accident occur? Date: / Time: am/pr	n	
Was your activity at the time of the accident? (please tick)	Officially organised competition Officially organised training Social or private competition Travelling to and from activity Sanctioned fundraising/social event	
What type of Netball activity were you participating in? (please tick)	Netball Association / Club Activity Fast 5 Netball NetFest Social Netball Training / Competition	
Please provide the address of where the injury occurred	1?	
State the name of any one witness to the injury:	Address of Witness:	
Person to whom accident/incident reported?	Date and time reported? Date: / / Time:	am/pm
Brief summary of treatment/action taken at the time of the	ne accident/incident?	
Was hospitalisation required?	If yes, please advise the name of hospital?	,
If admitted into hospital, how long were you there?	Name of person who gave treatment?	
Do you have Private Health Insurance?	If yes, please give fund name?	
Advise when you did (or expect to):	Cease work/normal activities Cease training Cease participating Resume work/normal activities Resume training Resume participating	



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The following information is required for Netba answering these questions will not affect your	all Australia research to assist with Risk Managemer <u>claim</u>	nt,
Where did your injury occur? (please tick)	Indoor Outdoor	_ _
Surface at point of injury? (please tick)	Timber Synthetic Concrete / Asphalt Other, please advise	_ _ _ _
Weather conditions? (please tick)	Fine Rain Showers Extreme Heat Extreme Cold	
Surface Conditions? (please tick)	Wet Dry Other, please advise	
Quarter/half injured? (please tick)	1 st Quarter 2 nd Quarter 3 rd Quarter 4 th Quarter Not applicable	



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LOSS OF INCOME YOU MUST COMPLETE THIS SECTION & THE TAX FILE NUMBER D	DECLARATION FORM IF YOU ARE CLAIMING FOR LO	SS OF II	NCOME
	(please tick		No
1.Can compensation be claimed under worker's compeinsurance including Loss of Income?	nsation or any other insurance or any other		
2. Have you ever made any previous claims in respect insurance?	to personal accident insurance or any other		
3. Have you engaged in any other income earning employ	ment since you have been injured?		
THE FOLLOWING SECTION MUST BE COMPLETED B			
IF SELF EMPLOYED, PLEASE HAVE YOUR ACCOUNT			
Name of employer:	Telephone Number: Fax Number	:	
Address of employer:	State	Postco	de
Date ceased work due to injury: / /	Date expected to resume normal duties:	/	/
Employee weekly salary as at date of injury: Net \$	Date commenced employment with compar	ıy:	
Income Definition:			
☐ Self Employed ☐ Full Time	☐ Part Time ☐ Ca	asual	
During the period of incapacity the employee has receive	d		
\$ Normal Pay From	/ to/		
\$ Sick Pay From	/ to/		
\$ Workers' Compensation From	/ to/		
\$ Other (please specify) From	/ to/		
Has the employee returned to work?	☐ Yes ☐	No	
Has the employee lodged or intending to lodge a Worker	s Compensation Claim?	No	
A. IF EMPLOYED			
Salary officer's name:	Phone Number: ()		
Salary officer's signature:	Date: / /		
Company Stamp:	ABN/ACN:		
B. IF SELF EMPLOYED			
Accountant's name:	Phone Number: ()		
Accountant's signature:	Date: / /		
Accountant's Company Stamp:			



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Tax file number declaration

This declaration is NOT an application for a tax file number.

Use a black or blue pen and print clearly in BLOCK LETTERS.
 Print X in the appropriate boxes.

YOU ONLY NEED TO COMPLETE THIS PAGE IF YOU ARE CLAIMING LOSS OF INCOME (refer page 2, 4b)

Г	ato.gov.au ■ Read all the instructions	ncluding the privacy statement before you complete this declaration.
Se	ection A: To be completed by the PAYEE	6 On what basis are you paid? (Select only one.)
	What is your tax file number (TFN)?	Full-time Part-time Labour Superannuation or annuity employment more stream
	For more information, see question 1 on page 2 OR I have made a separate application/enquiry to the ATO for a new or existing TFN. OR I have made a separate application/enquiry to the ATO for a new or existing TFN. OR I have made a separate application/enquiry to the ATO for a new or existing TFN.	7 Are you an Australian resident for tax purposes? (Visit ato.gov.au/residency to check) Yes No
	of the instructions. 18 years of age and do not earn enough to pay tax.	8 Do you want to claim the tax-free threshold from this payer?
_	OR I am claiming an exemption because I am in receipt of a pension, benefit or allowance.	Only claim the tax-free threshold from one payer at a time, unless your total income from all sources for the financial year will be less than the tax-free threshold.
	What is your name? Title: Mr Mrs Miss Ms Surname or family name	Yes No No Answer no here and at question 10 if you are a foreign resident except if you are a foreign resident in receipt of an Australian Government pension or allowance.
	First given name	9 Do you want to claim the seniors and pensioners tax offset by reducing the amount withheld from payments made to you?
	Other given names	Yes Complete a <i>Withholding declaration</i> (NAT 3093), but only if you are claiming the tax-free threshold from this payer. If you have more than one payer, see page 3 of the instructions.
_	If you have about a local your name sizes you local death with the ATO	10 Do you want to claim a zone, overseas forces or invalid and invalid carer tax offset by reducing the amount withheld from payments made to you
	If you have changed your name since you last dealt with the ATO, provide your previous family name.	Yes Complete a Withholding declaration (NAT 3093).
	Day Marth Very	11 (a) Do you have a Higher Education Loan Program (HELP), Student Start- Loan (SSL) or Trade Support Loan (TSL) debt?
4	What is your date of birth? Day Month Year Year	Yes Your payer will withhold additional amounts to cover any compulsory repayment that may be raised on your notice of assessment. No (b) Do you have a Financial Supplement de
5	What is your home address in Australia?	Your payer will withhold additional amounts to cover any compulsory
		Yes repayment that may be raised on your notice of assessment.
		DECLARATION by payee: I declare that the information I have given is true and correct. Signature
	Suburb/town/locality	Date Day Month Year
	State/territory Postcode	You MUST SIGN here
		There are penalties for deliberately making a false or misleading statement.
	Donce section A is completed and signed, give it to your payer to comp	ete section B.
	ection B: To be completed by the PAYER (if you are no	
1	What is your Australian business number (ABN) or Branch number (if applicable)	4 What is your business address?
	3 0 0 7 4 8 6 4 6 0 9 0 0 4	
2	If you don't have an ABN or withholding payer number,	
	have you applied for one?	Suburb/town/locality
3	Yes No No What is your legal name or registered business name	State/territory Postcode
•	(or your individual name if not in business)?	
		5 Who is your contact person? A N T H O N Y R O U H A N A
	CORPORATE SERVICES	
		Business phone number 0 2 8 2 5 6 1 7 7 0
DE	CLARATION by payer: I declare that the information I have given is true and correct.	6 If you no longer make payments to this payee, print X in this box.
	nature of payer Date	Return the completed original ATO copy to: IMPORTANT
	Day Month Year	Australian Taxation Office PO Box 9004 PENRITH NSW 2740 See next page for: payer obligations lodging online.
•	There are penalties for deliberately making a false or misleading statement.	

Sensitive (when completed)

NON MEDICARE ME (ONLY COMPLETE THIS SECTION					
Do not attach accounts paid or part paid by Medicare. The Australian Health Insurance Act does not permit us to contribute to any charges covered by Medicare (including the Medicare Gap).					
Are you a member of an			Yes 🗆 N		
Are you a member of a l			Yes 🖵 N		
If yes, please provide de	etails				
Hospital Cover?	ata.		l Yes □ No l Yes □ No		
Extras covering Physio					
Original accounts and re Insurance.	eceipts must be submit	ted together with de	tails of recover	ies from any Privat	e Health
NAME OF PROVIDER	NATURE OF SERVICE E.G DENTAL PHYSIOTHERAPY ETC	DATE OF SERVICE	CHARGE	PRIVATE HEALTH FUND RECOVERY (IF APPLICABLE)	AMOUNT CLAIMABLE
				Total	
				Less Excess	
			TOTAL AM	OUNT OF CLAIM	
If claiming physiotherap	y or other specialist tre	atment, please prov	ide the name a	and address of refe	rring doctor:
Name of Doctor:					
Address:					



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AR No. 432898 Willis Australia Limited AFSL: 240600 Phone (02) 8599 8660 or local call cost only 1300 945 547 Completed claim forms should be sent to Corporate Services - liberty@csnet.com.au,

GPO Box 4276, Sydney NSW 2001

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SPORTS INJURY ATTENDING PHYSICIAN'S REPORT

IMPORTANT

- 1. The patient is responsible for any fee for this statement.
- 2. This form can <u>only</u> be completed by the treating Medical Practitioner, Surgeon or Physiotherapist.
- 3. If "Yes" answered to any of the following, please give details.
- 4. Dashes or blank spaces are not acceptable.

TO BE COMPLETED BY THE ATTENDING PHYSI	CIAN/PHYSIOTHERAPIST
Patient's Full Name:	How long have you known the patient?
What date and where were you first consulted by the patien	Int in connection with the present injury? / /
Patient's Occupation:	
Are you the patient's regular general practitioner?	Yes No
If not, please advise who is	
What is the exact nature of the present injury?	
Front	Head Head



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Do you consider the patient's injury to be a new injury?	•	Yes	☐ No
A recurrence of an old injury?		☐ Yes	☐ No
If yes, please state condition and advise when previous	s treatment was g	jiven	
		•••••	
Have you referred the patient to any other services or t	reatment?	☐ Yes	☐ No
Please specify the type and approximate number of tre			
☐ Chiropractic			
Have any surgical procedures been performed? If yes,	, please specify		
What surgical procedures are contemplated? Are there any further remarks which may assist in asse			
Is there any permanent disability at present?		☐ Yes	□ No
If yes, please explain giving estimated percentage loss	of function		
Was the patient obliged to cease work?		☐ Yes	□ No
If so, when do you expect the claimant to resume:	Some Duties Full Duties		
What date do you advise the patient to return to netball			
Does the patient have any congenital defects or chronic	c diseases?	☐ Yes	☐ No
If yes, please give dates, name of treating doctor and d	describe		
If the nations have been been been blood places give name	of boonital and de	too boonii	taliand
If the patient has been hospitalised, please give name	·	-	
	e Admitted		Released
	/ /	/	1
CERTIFICATION BY ATTENDING PHYSICIAN			
I hereby certify I have personally examined the above named patient this claim form are consistent with the patient's injury.	t and in my opinion the	e statements	made in the Accident details section of
Name:	Telephone Nun	nber: ()
Fax: ()	Email:		
Address:			
Signature:	O I'f' t'		
	Qualifications:		



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METHOD OF PAYMENT
Should a benefit be payable for this claim then you have a choice of receiving your payment by cheque or Electronic Funds Transfer (EFT) to a nominated bank account
Please indicate your preferred method of payment (please tick)
If you would like your payment made by EFT, please complete the details below.
NAME OF CLAIMANT
Title: Mr Mrs Ms Miss
Name:
BANK ACCOUNT DETAILS
BSB number (all 6 digits are required here) Account Number
Nominated account name:
Bank, Credit Union, Building Society name:
Branch:
DECLARATION BY CLAIMANT (OR GUARDIAN IF CLAIMANT UNDER 18)
I understand that by investigating my claim or by accepting proof of my claim, neither Corporate Services Network (CSN) or Liberty Specialty Markets (Liberty) have made no acceptance of liability, nor waived any of its rights in defence of any claim arising under the policy.
I agree to CSN or Liberty using and disclosing my personal information pursuant to their Privacy Policy and this document. In the event of any conflict between the documents, this document will be determinative. This consent remains valid unless I alter or revoke it by giving written notice to CSN's Privacy Officer. I authorise any person or entity, including those referred to above, to provide to CSN or Liberty such personal information (including health information) as CSN or Liberty in its absolute discretion considers relevant for its assessment of my claim or my entitlement to benefits.
I will use my best endeavours and render all reasonable assistance and cooperation to CSN in the assessment of my claim. I confirm that any information that I supply will be true and correct and that I will not withhold any information likely to affect the acceptance or handling of my claim.
I understand that if I do not consent to the terms of this authority or revoke my consent, CSN or Liberty may not be able to process or assess my claim.
I appoint CSN to do everything necessary or expedient to give effect to the transactions contemplated by the consents and authorisations in this document and to execute, on my behalf, any documents or to do such acts required to give effect to this Privacy Consent and Medical Authority.
Signature: Date:
Print Name·



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PRIVACY NOTICE

Liberty Specialty Markets (Liberty) and Corporate Services Network (CSN) are bound by the Privacy Act 1988 (Cth) and its associated Privacy Principles when collecting and handling your personal information. For the purposes of this Privacy Notice, 'we', 'us' or 'our' refers to, if the context permits, both Liberty and CSN.

Liberty collects personal information in order to provide insurance services and products and for ancillary business purposes and CSN collects personal information in order to provide claim assessments and insurance related services. Liberty and CSN may pass personal information to third parties involved in this process such as its related companies, reinsurers, agents, loss adjusters and other service providers. We may also store your information with third party cloud or other types of networked or electronic storage providers. Third parties may be located locally or overseas in the United States, Canada, UK, Singapore, Hong Kong and Malaysia.

Your information may be transferred to countries without comparable privacy laws if it is reasonably necessary to provide you with the products or services you seek from Liberty and CSN. If you do not provide the personal information Liberty, CSN or other relevant third parties require to offer you specific products or services, Liberty or CSN may not be able to provide the appropriate type or level of service.

If you wish to gain access to or correct your personal information, make a privacy complaint, or if you have any query about how Liberty or CSN collects or handles your personal information please write to Liberty's Privacy Officer at privacy.officer.ap@libertyglobalgroup.com or call +61 2 8298 5800 and/or CSN's Privacy Officer at privacy@csnet.com.au or call +612 8256 1770.

To obtain a copy of Liberty's Privacy Policy go to Liberty's website (libertyspecialtymarkets.com.au) or request a copy from Liberty's Privacy Officer. To obtain a copy of CSN's Privacy Policy go to CSN's website (csnet.com.au) or request a copy from CSN's Privacy Officer.

When you give Liberty or CSN personal or sensitive information about other individuals, Liberty and CSN rely on you to provide its Privacy Notice to them. If you have not done this, you must tell us before you provide the relevant data.



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